

# HOW WE USE COOKIES

## Cookies Policy

### Smart INTL College

When you visit or access our website or application, we will use (and authorize third parties to use) web beacons, cookies, pixel tags, scripts, tags, API and other technologies ("Tracking Technologies"). This is explained in this policy ("Cookie Policy") which is a part of our Privacy Policy.

The Tracking Technologies allow us to automatically collect information about you and your online behavior in order to enhance your navigation on our Service, improve our Service performance and customize your experience on it. We also use this information to collect statistics about the usage of our Service, perform analytics and to administer services to our users, writers, customers and partners. We also allow third parties to collect information about you through Tracking Technologies.

As part of this commitment we are providing you with information about the cookies we use, so that you can make informed decisions.

The information below should be read in conjunction with our Privacy Policy and Terms and Conditions.

#### What are cookies?

Cookies are small text files that our website(s) or services provided for us by other companies put on your computer. The information helps us to improve your experience of using our website and learning with us. Many of our cookies are deleted when you log out of your learning or close your web browser. **None of our cookies contain any of your personally identifiable information.**

If you are not happy, then you should either not use our website(s), set your web browser to not accept cookies from Smart INTL College or use your web browser's anonymous browsing setting (this is called 'Incognito' in Google Chrome, 'InPrivate' in Internet Explorer and 'Private Browsing' in Firefox).

For more information on cookies, how to control the use of them in your browser and how to browse the internet anonymously visit the [All About Cookies website](#).

Because our learning systems rely on cookies to deliver your courses effectively you give us consent to use cookies as outlined below when you purchase or enroll on a block (Smart INTL College). We will not provide technical support to learners who choose to cookies and then encounter issues with their learning.

You will not be able to purchase courses from the Smart INTL College website if you set your browser to not accept cookies as our ecommerce system uses them to process transactions. We are unable to facilitate purchases by any other method (e.g. telephone sales) or provide technical support to users who choose to block Smart INTL College cookies.

#### What cookies Smart INTL College uses:

##### Session Cookies

We use a number of session cookies to provide functionality including, but not limited to, remembering who you are when you have logged into our website(s) or learning systems, to identify you when you move from one Smart INTL College system to another, to greet you by

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name on screen, to optimise the effectiveness of our web servers and to remember the items you have put into our shopping basket.

We consider these cookies to be strictly necessary for the secure and efficient operation of our website(s) and learning systems and make your experience of using them easier and quicker.

If these cookies are blocked or disabled then much of the functionality of our systems will be broken.

### **Persistent Cookies**

We use a number of persistent cookies to provide functionality including, but not limited to, returning you back to the point in your learning you had reached the last time you logged out, to show you content you had looked at on a previous visit to make it easier to find it again, to make sure you are only invited to complete a web survey occasionally and that you don't see alerts or messages repeatedly during a single web visit.

If these cookies are blocked or disabled then our systems will still be usable, but the user experience will be severely degraded.

### **Social network cookies**

Some pages on our website(s) contain social network 'share' or 'like' buttons. The social network may set a cookie (or cookies) on your PC when you click on one of these buttons.

In order to implement these buttons on our website(s) we use code which is hosted by the relevant social network. If you are a member of some of these networks they may use this code to track that you have visited our website(s) whether you click the buttons or not.

We do not control these cookies or the underlying code. You should check the privacy statement of the relevant social network before clicking them and/or to find out how they track their members' behaviour using these elements and how to opt out of this functionality

This policy has been approved & authorised by:

**Name: Awaz Ahmad Shikhi**

**Position: Regional Director**

**Date: 16 March 2021**

**Signature:**



**Review of Policy: March 2022**